



Illinois State Police

Criminal History Information Response Process “System Requirement”

Illinois State Police • Bureau of Identification • 260 North Chicago Street • Joliet, Illinois 60432

System Requirements

Windows	Mac
<p><u>Operating Systems</u> Microsoft Windows 7 SP 1 (32-bit and 64 bit) Microsoft Windows 8 (32-bit and 64 bit) Microsoft Windows 10 (32-bit and 64 bit)</p> <p><u>Web Browsers</u> Edge Microsoft Internet Explorer 11 Mozilla Firefox Chrome</p> <p><u>Adobe</u> To view PDF documentation in CHIRP ensure that you have Adobe Acrobat Reader DC or Adobe Reader 10 or later installed on your computer.</p>	<p><u>Operating Systems</u> Mac OS X 10.8.3 (Only 64-bit JRE is supported) Mac OS X 10.9 (Only 64-bit JRE is supported) Mac OS X 10.10 (Only 64-bit JRE is supported) Mac OS X 10.11 (Only 64-bit JRE is supported) Mac OS X 10.12 (Only 64-bit JRE is supported)</p> <p><u>Web Browsers</u> Chrome Mozilla Firefox Safari</p> <p><u>Adobe</u> To view PDF documentation in CHIRP ensure that you have Adobe Acrobat Reader DC or Adobe Reader 10 or later installed on your computer.</p>

Please note: ISP is not responsible for maintaining the life cycle or providing technical support of these products. Please direct inquiries to the product developers.

Contacts

Questions regarding the CHIRP website may be addressed to:

Illinois State Police - Bureau of Identification

Hours: Monday – Friday 8:00 am – 4:00 pm

Phone: (815) 740-5160

Fax: (815) 740-4401

Email: ISP.BOI.CUSTOMER.SUPPORT@illinois.gov

Questions regarding Digital ID/Enhanced Authentication may be addressed to:

Department of Innovation & Technology Customer Service Center/PKI Digital Certificate

Hours: Monday – Friday 8:00 am – 5:00 pm

Phone: (217) 524-3648 or (312) 814-3648

Email: DoIT.Helpdesk@Illinois.gov

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